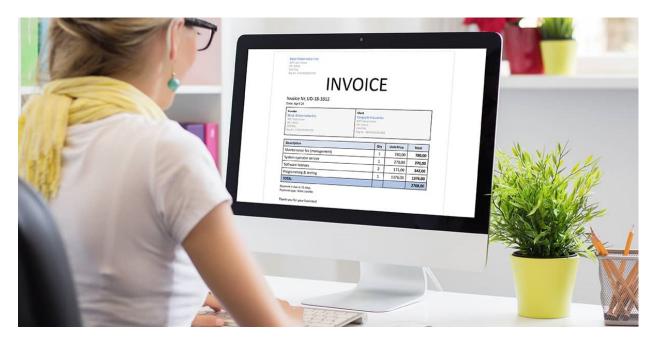


Transforming Landscapes...Transforming Lives

# **CULTIVATE**

November 7, 2022

## **Paperless Billing Option**

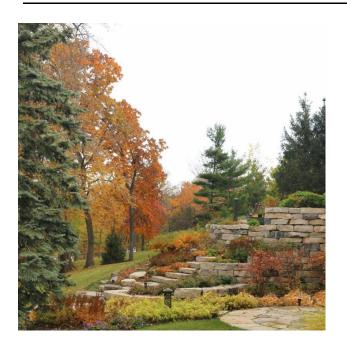


When we rolled out our new database and accounting system we knew there would be challenges along the way. As we continue to transition your accounts to our new accounting system, we are manually checking each one to ensure complete and accurate conversions. As some of you are aware, a few work orders did not convert and are needing to be handled manually. We apologize for any inconvenience or confusion this is causing. Please know we are working on this issue regularly and appreciate your patience as we continue to bring every account fully over to our new system.

As a benefit, we offer paperless billing to simplify your life. If you haven't already, we encourage you to sign up for e-billing to hasten the process and for continued ease going forward.

How to sign up for e-billing (be sure to mention your last name and address):

- Call our office <u>847-549-1361</u>
- Use this link to email our <u>Accounting Receivables Department</u>
- Respond to this newsletter with your request





## **Client Steward Team**

PLEASE NOTE: We are performing our final fall clean ups this week, ending the regular landscape maintenance services for this season.

## **Plant Health Care**

PLEASE NOTE: Regularly scheduled plant health care services end Friday, November 11.

This week we will be performing the following service(s) as weather allows:

#### Root inoculant

## **Contact Information**

Feel free to contact your Garden Steward directly with any questions or requests for service. Or contact our office 847/549-1361, Monday-Friday, 8:30am-5:00pm. NOTE: We continue to respect physical distancing protocols for staff and client safety until further notice.

## **Design Team**

Joe Haubert: 847/514-8376 / joseph@rosboroughpartners.com Chris Durley: 847/774-2006 / chris@rosboroughpartners.com Taylor Lininger: 847/417-0834 / taylor@rosboroughpartners.com Erika Plascencia: 847/343-7403 / erika@rosboroughpartners.com Matt Johnson: 224/612-3319 / matt@rosboroughpartners.com

#### **Client Steward Team**

Jose Mercado: 847/417-0841 / jose@rosboroughpartners.com Katie Belleno: 847/732-1927 / katie@rosboroughpartners.com Terri Thornton: 847/514-8455 / terri@rosboroughpartners.com Gabe Mercado: 847/417-4350 / gabe@rosboroughpartners.com

#### **Plant Health Care**

Lucio Torres: 847/417-1618 / lucio@rosboroughpartners.com

### **Chief Steward Officer**

Phil Rosborough: 847/417-0832 / phil@rosboroughpartners.com











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