



**ROSBOROUGH  
PARTNERS, INC.**

SINCE 1991



*Transforming Landscapes...Transforming Lives*

# CULTIVATE

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August 8, 2022

## RP Gets A New Operating System



You may have noticed that your Rosborough Partners proposals and invoices look a little different. To improve our internal processes, we have begun migrating to a new operating system and database that will improve our ability to serve you more efficiently. As technology continues to improve, we will utilize industry products to elevate our landscape services and your client experience. This change will help staff working in the field to communicate client needs more quickly and accurately, making the entire process easier for you and for our staff.

As we navigate this transition, we are working through each challenge as they present themselves. Other than the updated appearance of our proposals and invoices we anticipate this will be a seamless transition for you, so you will not be impacted adversely in any way. In fact, we expect you to feel the improvement in faster turnaround time for proposals and services as our team increases efficiency and effectiveness with our new processes.

AND we have additional improvements on the horizon! We are currently working on a client portal that will provide you the convenience of viewing proposals and paying invoices online. STAY TUNED!

Because we are so grateful for the trust you place in our team, we have been listening to your feedback and implementing ways to improve your RP experience and provide you with exceptional service. If you would like to provide any input, feel free to hit 'Reply' to this email and we will be sure to review your feedback.



## **Client Steward Team**

This week our team will be focusing on regularly scheduled maintenance as contracted. Please contact your Garden Steward with any requests for service.

## **Plant Health Care**

This week we will be performing the following service(s), as weather allows:

- Rose care**
- Animal repellent**
- Weed control on hardscapes**
- Mosquito abatement**
- Ornamental fungicide on boxwood**

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## Contact Information

Feel free to contact your Garden Steward directly with any questions or requests for service. Or contact our office 847/549-1361, Monday-Friday, 8:30am-5:00pm.

*NOTE: We continue to respect physical distancing protocols for staff and client safety until further notice.*

### Design Team

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### Client Steward Team

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### Plant Health Care

Lucio Torres: 847/417-1618 / [lucio@rosboroughpartners.com](mailto:lucio@rosboroughpartners.com)

### Chief Steward Officer

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